

# North Carolina Department of Health and Human Services Division of Aging and Adult Services

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Michael F. Easley, Governor Carmen Hooker Odom, Secretary Dennis W. Streets, Director 919-733-3983

August 10, 2007

Dear County Director of Social Services, Local Management Entity Director, Local Health Department Director and County Department on Aging Director

**ATTENTION:** Adult Services Staff

**Subject:** Guardianship Training Series

The NC Division of Aging and Adult Services is offering a series of guardianship trainings during FY 2007-2008. This series consists of three different trainings that are available to disinterested public agent guardians and their representatives. The three trainings are meant to be taken in sequence since each training builds upon the previous one. Each training will be offered at three different sites across the state during the year. This letter contains information about the trainings as well as the dates and locations where each will be offered.

#### • Guardianship I: A Systematic Approach

Prerequisite: None required.

This is the first of the guardianship training series. The focus of the training is consistent with North Carolina General Statute 35A and Department of Health and Human Services (DHHS) policy requirements that all disinterested public agents receive training on the powers and responsibilities of a guardian. It includes information on guardianship law and legal proceedings, DHHS policy requirements, practice guidelines and issues related to guardianship service provision. Training methods include lecture, small and large group discussion, presentations by experts in content areas, skills practice and a case study.

This training is designed for directors or assistant directors of county departments of social services, local management entities, local health departments, and county departments on aging who serve as disinterested public agent guardians. Social workers, case managers, public health nurses, local management entity staff, county department of aging staff, supervisors and others who handle the daily responsibilities for guardianship services should also attend.

The dates and locations for this two-day training are listed below.

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#### **Workshop Dates and Locations**

#### September 20 & 21, 2007

Craven County DSS 2818 Neuse Boulevard New Bern, NC

March 13 & 14, 2008

Watauga County DSS 132 Poplar Grove Connector, Suite C Boone, NC

#### November 8 & 9, 2007

Lee County DSS 530 Carthage Road Sanford, NC

#### • Guardianship II: Planning Services with Wards and Their Families

Prerequisite: Completion of "Guardianship I: A Systematic Approach". It is also recommended that individuals complete "Effective Social Work Practice in Adult Services: A Core Curriculum", offered by the Center for Aging Research ad Educational Services (CARES) at UNC-CH before attending this training.

The second training in the series provides a framework for organizing work with wards and their families to create positive change and enhance decision making. This framework includes core activities that are central to working with wards and their families: conducting a comprehensive functional assessment, identifying areas for change, establishing goals, planning for interventions and services, implementing services, monitoring, reassessment and case closing. Training methods include lectures, small and large group discussions, skills practice exercises and case studies.

The training is intended for social workers, case managers, public health nurses, local management entity staff, county department on aging staff, supervisors and others who handle the daily responsibilities for guardianship.

This is a one-day training. The dates and locations for the training are listed below.

#### **Workshop Dates and Locations**

#### October 16, 2007

Craven County DSS 2818 Neuse Boulevard New Bern, NC

**April 16, 2008** 

Watauga County DSS 132 Poplar Grove Connector, Suite C Boone, NC

#### **December 6, 2007**

Lee County DSS 530 Carthage Road Sanford, NC Dear Director

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#### • Guardianship III: Decision Making: An Ethical Perspective

Prerequisite: Completion of "Guardianship I: A Systematic Approach" and Guardianship II: Planning Services with Wards and Their Families".

The last guardianship training in the series is geared to line staff who handle daily guardianship responsibilities, including decision making for the wards in their care. Since decision making is a fundamental responsibility of guardianship, it is of utmost importance that a guardian/guardian representative makes principled, informed decisions that are in the best interest of each ward. This training provides an opportunity for in-depth discussions about decision making and the ethical dilemmas associated with making difficult decisions on behalf of wards.

This training would benefit program administrators, supervisors, social workers, public health nurses, local management entity staff, county department on aging staff, case managers and other delegated the responsibility and support for wards.

The dates and locations for this one-and-a-half-day training are listed below.

#### **Workshop Dates and Locations**

#### January 30 & 31, 2008

Pitt County DSS Room 145 203 Government Circle Greenville, NC

February 13 & 14, 2008

Cumberland County DSS Training Room A 1225 Ramsey Street Fayetteville, NC May 14 & 15, 2008

Surry County DSS 118 Hamby Road Dobson, NC

### Registration

Attached is a copy of the NC Division of Aging and Adult Services Registration form. Participants must pre-register by returning a completed registration form for each training they wish to attend. The registration forms should be sent to the Division of Aging and Adult Services at least two weeks in advance of the training. It is important that the registration form be filled out completely. Substitutions may be sent for staff members who have registered for a particular training and are unable to attend. There is no restriction on the number of staff members who can attend any specific training. Individuals who register for training will be sent a confirmation letter with directions to the training and a list of lodging accommodations.

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Completed registration forms may be faxed to Monica Nealous at (919) 715-0023, or mailed to: NC Division of Aging and Adult Services, ATTN: Monica Nealous, Adult Services Section, 2101 Mail Service Center, Raleigh, NC 27699-2101. On-line registration is also available at <a href="http://www.ncswLearn.org/">http://www.ncswLearn.org/</a>.

Please share this training information with appropriate staff members. If you have questions or need additional information about the content of the trainings, please contact Kate Walton, Guardianship Program Consultant, at (919) 733-3818. County departments of social services may contact their Adult Programs Representative. Questions regarding pre-registration may be directed to Monica Nealous at the above number.

Sincerely,

Suzanne P. Merrill, Chief Adult Services Section

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SPM/ksw

AFS-13-2007

Attachment

## Adult Services Section, NC Division of Aging and Adult Services Registration Form

Have you attended the prerequisites for this training event? (For prerequisite information please refer to the training description)			☐ Yes ☐ No ☐ Not Applicable for this Training	
First Name:	MI: La	ast Name:		
If you have ever registered for a training under a different name, what is that name?				
"Goes By" Name: Gender:  Gender:  Female  Male				
Race/Ethnicity (Optional):  Caucasian African American Latino/Hispanic Asian/Pacific Islander Native American/Eskimo Mixed Race				
Home Phone (please include area code):  Work Phone & Extension (please include area code):				
Home phone requested in event of last minute postponement due to severe weather.				
Your Work E-mail Address: Fax #: ( )			)	
Agency Name:				
Mailing Address (PO Box, Drawer #, or Street Name and Suite #):				
City:          Zip Code:				
State Courier #: County:				
Supervisor's Full Name: Supervisor's Phone (please include area code): ( )				
Employment Type:	Work Type:	Program Responsibilities:	Other Roles:	
☐ Not applicable ☐ County DSS - Permanent	☐ Direct Client Service ☐ Line Supervisor	If you are <u>NOT</u> a county DSS worker, please skip to the next box (Check all that apply)	Complete this box if you are NOT a county DSS worker	
County DSS - Temporary	☐ Trainer/Staff Development	Adult Care Home CMS	☐ Aging Services	
County Non-DSS	☐ Program Manager	Adult Day Care	Attorney/Judicial	
Federal Agencies	Program/Admin. Support	Adult Home Specialist	☐ Developmental Disabilities	
State Agency/Public University	Director	Adult Protective Services	☐ Health/Medical	
☐ Private University/College	Other	Adult Services Intake	Law Enforcement	
☐ Private Agency/Business	☐ Not Applicable	At-Risk Case Management	Long Term Care	
		Attorney	Mental Health	
Highest Degree Highest Social Work Degree		Guardianship	Student/Student Intern	
☐ HS ☐ Masters	☐ BSW/BSSW	☐ In-Home Aide Services	Substance Abuse	
Associate Doctorate	☐ MSW/MSSW	Special Assistance	□ Vocational Rehabilitation	
Bachelor	☐ PhD/DSW	Trainer	Other	
		Other		
Training Event  To ensure this registration form is faxed/mailed to the appropriate person please refer to the Dear Director letter to which this was attached  Training Event you are registering for:				
Date(s) of Training Event:				
Location of Training Event:				
If you are replacing a registered co-worker, what is his/her name:				
If you are making up a missed training day, which day are you making up?				